

# iBoss

## Tips and Tricks for SCSD's Web Filtering System



### ☆What do I do if I'm Blocked by iBoss?

On the right is a sample of what an iBoss block page looks like. iBoss blocks websites by what group your username is in. There is a student group, a teacher group, an administrator group, and so on.

There may be times when iBoss is unsure of your username and/or group. If you get to an iBoss block page and believe you should be able to access the site you are blocked from please click the "log in as different user" button.



Teachers, if you are still being blocked by iBoss and feel that you or your students should not be blocked from the respective web site, submit the information shown on the right to your School Principal who will then contact the IT Department.

It is IMPERATIVE that the information circled in green is given when contacting the IT Department. The IT Department cannot assist without this information. You may take a screen shot or copy the information in the body of the email.



In the next window, type your network username and password. This is the information you use to log onto Suwannee County School Board computers. Once authenticated, you will be able to access websites in your correct group.

